



POSTING DATE: March 2021

START DATE :April/May 2021
JOB TITLE :**Lead Server**
JOB TYPE :Seasonal – April/May through October/November
LOCATION :Beaver Island State Park & Big Six Mile Creek Marina, Grand Island, NY
COMPENSATION :\$13/hour + tips
REPORTS TO :Food & Beverage Manager
BENEFITS :n/a

Position Overview

The successful candidate will be a dynamic and well-presented person missioned with offering superior customer service. They must possess a keen eye for detail, an eagerness to learn, be comfortable with autonomy, great customer service skills, be self-driven and be highly enthusiastic.

The primary functions of this role are:

- Provide excellent customer services.
- Greet customers and present menus.
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Arrange table settings.
- Keep tables clean and tidy at all times.
- Deliver checks and collect payments.
- Serves patrons with food and beverages in a positive and friendly manner.
- Provides information to help food and beverage selections.
- Presents ordered choices in a prompt and efficient manner.
- Maintains dining ambiance with an enthusiastic attitude.
- Check that all side work opening, and closing is completed by all staff prior to completion of their shifts
- Assist in making necessary decisions based on service and business needs EG: cutting staff, relating 86'd items from kitchen, etc
- Helping staff on the floor, maintaining a level of order on the dining floor
- Current working knowledge of local beers and wine
- Assist with managing, scheduling and training all bar staff
- Clean and sanitizes workstation and equipment.



Qualifications/Necessary Knowledge, Skills, and Abilities:

- Demonstrates the ability to interact with the public and coworkers in a friendly, enthusiastic, and outgoing manner
- Requires the ability to bend, twist, crouch and stand to perform normal job functions
- Requires the ability to lift/push objects weighing over 40 lbs.
- Requires the ability to speak, read and comprehend instructions, short correspondence, and policy documents, as well as converse comfortably with customers.
- Cash Handling and Customer Service skills
- Ability to multi-task and work in a busy environment
- Flexible schedule allowing for nights, weekends and holidays
- Previous management experience recommended
- A minimum of 2 years serving experience in fine dining environment preferred
- Excellent communication and organizational skills are required.
- Ability to manage staff
- The candidate must be well versed on all Liquor laws and have extensive experience.
- Prior management experience recommended.
- Weekend and night availability and their own transportation.

All applications should include a cover letter and resume.

Send to Steven Lorenzo, Food & Beverage Manager, by email at

foodandbev@montanainternational.us